

DEXTOP®

FAST TRACK FIRE EVALUATION

A PROFESSIONAL PROCESS

Dextop® is a speedy, preliminary evaluation into the circumstances surrounding a fire for which a claim has been lodged.

It is conducted by a qualified fire investigator who is specifically trained to collate the relevant information, assess it and make a recommendation on any further investigation required.

Conducted for a fixed fee, Dextop® saves on investigation costs by ensuring that all the preliminary facts are checked and that an assessment can be made by the claims manager that takes into account commercial, contractual, relationship and business factors.

The process has been developed by GKA Investigations Group over an 8 year period and has been field tested to increase the number of determinations being made.

EFFICIENTLY COLLATES THE FACTS

Interviews are conducted with relevant personnel including assessors, Fire Service and Police personnel, claimants and any material witnesses available. Available photographic records are reviewed and an expert determination is made.

All Dextop® reports are filed into our case management system to allow for seamless escalation into a full forensic investigation should one be required.

Initial advice is provided within 2-3 working days with a summary report available later.

COST EFFECTIVE

The fixed cost of each Dextop® evaluation is around 15% of the cost of a small on-site investigation; this saves on the budget by ensuring that forensic investigations are only conducted when circumstances dictate.

Moreover field investigation costs are saved by the efficiency of this preliminary stage through identification of investigation areas and ensuring the correct specialist investigator is employed.

ACTIONABLE ADVICE

The Dextop® evaluation outlines the known facts, considers any recovery, liability and fraud issues, and recommends further onsite investigation when required. The anticipated cost of the next stage may be indicated if required. This allows for a proper assessment of the commercial viability of alternate courses of claim management, including forensic evaluation or factual enquiry.



DEXTOP® allows claim managers to make informed decisions on claims whilst identifying potentially fraudulent behaviour, recovery opportunities and liability exposure.

1800 4 FIRES 1800 43 47 37
www.gkainvestigationsgroup.com.au

A NATIONAL SERVICE FROM

