

FORENSIC INVESTIGATION

FIRE SCENE EXAMINATION AND CAUSE DETERMINATION



QUICK, PROFESSIONAL AND COMPLETE

We offer a national service, quickly putting the most qualified professionals on the scene. Following best practice protocols we determine the causes of fire and the relevant insurance ramifications.

Our staff are dedicated fire scene examiners; they are highly qualified and have visited hundreds of fire scenes. Our advanced techniques are defined by best practice standards taught in universities and practiced by other leading crime scene examiners throughout the world.

FORENSIC AND FACTUAL WORKING TOGETHER

Our complete approach to investigation covers both factual and forensic sides and links them in a cohesive manner. We know the right questions to ask and the right places to look. We get the facts about how the fire started.

Our experts clearly identify evidence, carefully establish any potential insurance company liabilities and advise on any potential actions against the client.

We deliver actionable reports that allow claims managers to make informed decisions knowing they can trust our findings.

FULLY EQUIPPED

We are self contained with specially equipped vehicles that carry all the equipment we need. This means we get straight down to work, minimising our actual time on site. There is no waiting around for rented equipment to arrive. We have our own NATA accredited in house laboratory to quickly analyse site samples.

QUICK BUT RIGOROUS

We conduct investigations in a timely manner, with KPIs in relation to response times and reporting intervals for elements such as contacting the insured, providing updates and issuing reports.

LIABILITY, RECOVERY AND CONTRACTUAL BREACH

Through identifying fraud, non-disclosure or contract breaches we minimise client losses and provide major financial benefits to the insurer or property owner. Our specialist skills in identifying, collecting and interpreting evidence also maximise opportunities for financial recovery.



Our **Forensic Fire Scene Examinations** establish the cause of the fire and determine the relevant insurance ramifications.

1800 4 FIRES 1800 434 737

www.gkainvestigationsgroup.com.au

A NATIONAL SERVICE FROM

